

# Data Protection Agreement (NDA)

A confidentiality and data protection agreement for demos, onboarding, integrations, and customer data handling.

**Generated:** 2026-07-03 20:54

**Website:** <https://dexa.co.ke> | **Support:** [ezeziel@kayapro360.com](mailto:ezeziel@kayapro360.com) | +254725345345

---

## 1. Purpose

This Data Protection Agreement and NDA governs confidential information shared during Dexa demos, proposals, onboarding, support, integrations, and day-to-day platform use.

## 2. Confidential Information

Confidential Information includes non-public business, pricing, customer, rider, order, payment, integration, security, operational, and technical information disclosed by either party.

## 3. Obligations

- Use Confidential Information only for evaluating, implementing, supporting, or operating Dexa services.
- Restrict access to personnel or service providers with a legitimate need to know.
- Protect information using reasonable technical, administrative, and organizational safeguards.
- Notify the other party promptly after becoming aware of unauthorized access or disclosure.

## 4. Customer Data

Customer-entered courier, client, rider, order, invoice, payment, and support data remains the customer's data, subject to applicable law and agreed contract terms.

## 5. Return or Deletion

Upon termination or written request, each party will return, delete, or securely dispose of Confidential Information where legally and operationally appropriate.

## 6. Exclusions

Confidentiality obligations do not apply to information that is public, independently developed, already known without restriction, or lawfully received from a third party.