

# Costing & Pricing Structure

A generated pricing structure based on current SaaS plans, billing cycles, limits, and commercial notes.

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## 1. Plan Structure

Plan	Monthly	Annual	Included Limits	Features
<b>Starter</b> For small courier teams starting structured dispatch.	KES 2,500	KES 25,000	Riders: 5 Clients: 100 Api Access: No Staff Users: 3 Custom Domain: No Advanced Reports: No Orders Per Month: 500	Order tracking Client portal M-PESA payments Basic reports
<b>Growth</b> For active courier businesses with dispatch and finance teams.	KES 7,500	KES 75,000	Riders: 25 Clients: 1000 Api Access: Yes Staff Users: 10 Custom Domain: Yes Advanced Reports: Yes Orders Per Month: 5000	Everything in Starter Custom domain Advanced exports API access

Plan	Monthly	Annual	Included Limits	Features
<b>Enterprise</b> For multi-branch courier operations needing high limits.	KES 20,000	KES 200,000	Riders: 100 Clients: 10000 Api Access: Yes Staff Users: 50 Custom Domain: Yes Advanced Reports: Yes Orders Per Month: 50000	Everything in Growth Priority support Higher limits Implementation help

## 2. Commercial Notes

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- Published plan prices are standard subscription fees and may be varied by signed order form or commercial schedule.
- M-PESA, SMS, WhatsApp, bank, and third-party gateway costs may be billed separately where applicable.
- Plan limits cover riders, clients, staff users, monthly orders, API access, custom domains, and advanced reporting.
- Subscription invoices may be paid manually or by M-PESA STK where configured.
- Implementation, data migration, custom integrations, and after-hours support can be scoped separately.
- Unless stated otherwise, prices are exclusive of applicable taxes.

## 3. Payment Terms

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Subscription invoices are issued for the selected billing period. Accounts may be restricted when trial or subscription periods expire and no valid payment or commercial override is active.